



CEN/TC 449  
Quality of care for elderly people in ordinary or residential care facilities

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#### **NEN comments**

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## Template for comments and secretariat observations

Date: 2016/2/11	Document: <b>NL comments</b> <b>CEN/TC 449 business plan</b>	Project:
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MB/ NC <sup>1</sup>	Line number (e.g. 17)	Clause/ Subclause (e.g. 3.1)	Paragraph/ Figure/ Table/ (e.g. Table 1)	Type of comment <sup>2</sup>	Comments	Proposed change	Observations of the secretariat
NL				ge	<p><i>Person centered care, in a persons own home or in a care institution, can only be implemented and achieved when the environment of the care is conducive.</i></p> <p><i>Infrastructure, appliances, ICT, and the built environment should be appropriate to allow healthcare professionals, devices, other carers and older people to efficiently communicate and implement the care.</i></p> <p><i>The scope should include adaptation to accommodate unique solutions, such as for example adapted sanitation or removal of barriers, dependent on the identified needs in a specific situation.</i></p> <p><i>The focus on the unique solution for specific situation can only be achieved when the all factors are considered.</i></p>	<p>Include the requirements for the built environment and ICT in the scope of the document.</p> <p>Where possible/appropriate refer to existing standards.</p>	

<sup>1</sup> **MB** = Member body / **NC** = National Committee (enter the ISO 3166 two-letter country code, e.g. CN for China; comments from the ISO/CS editing unit are identified by \*\*)

<sup>2</sup> **Type of comment:** **ge** = general **te** = technical **ed** = editorial